

CABINET
17 DECEMBER 2015**BALANCED SCORECARD – FUTUREFIT PERFORMANCE
AND CORPORATE RISK UPDATE**

Relevant Cabinet Member

Mr M L Bayliss

Relevant Officer

Director of Commercial and Change

Recommendation

- 1. The Cabinet Member with Responsibility for Transformation and Commissioning recommends that Cabinet:**
 - (a) notes the latest update of the Corporate Balanced Scorecard for Quarter Two 2015/16, and considers actions being taken to improve performance for the four indicators rated 'red' and where performance has deteriorated;**
 - (b) notes the latest refresh of the Corporate Risk Register including actions to mitigate the risk that is rated 'red'; and**
 - (c) notes the intention to review the approach taken to managing risk.**

Background

2. The Corporate Balanced Scorecard is the means of understanding progress against the Council's "FutureFit" Corporate Plan. The Scorecard contains a range of indicators linked to key priorities and themes. Many measures are long-term and may be affected by a wide range of factors, some of which are outside the direct control of the Council.

3. The attached Appendix contains an overview of performance for Quarter Two 2015/16. Currently there are 46 indicators reported in the Scorecard. 17 of these are rated 'green' representing good performance or progress, and 11 are rated as 'red'. Of the 'red' indicators, performance on four has deteriorated during the quarter:

- children with a child protection plan
- the proportion of looked after children
- 16-18 year olds who are not in education, employment or training
- older people funded in permanent care home placements.

Detail about the actions to address these is contained in the Appendix.

4. The Corporate Risk Register provides a mechanism for collating and reporting strategic risks that could affect the delivery of corporate objectives. Each risk listed on the Corporate Risk Register is monitored by Directorates and reported through

the corporate process to provide assurance on the adequacy of arrangements to mitigate the risks.

5. The Appendix provides an overview of the Corporate Risk Register for Quarter Two 2015/16 including the status of individual risks. Transformational risks which were previously included in this report are now presented to the Corporate Business Board on a monthly basis. One risk is rated as 'red':

- demographic changes lead to changed demand for services.

Detail about the actions to address this risk is contained in the Appendix.

6. As the Council embeds its new Operating Model, it is an appropriate point to review how well current risk management processes are aligned with this. The outcome and any proposals will be reported back as part of the Quarter 4 update.

Legal, Financial and HR Implications

7. Any Legal, Financial or HR implications arising from the performance reported here will be addressed as part of the programme of work on those specific areas. The Council's risk management processes include a focus on specific Legal, Financial and HR risks arising from its work. These risks and the action to address them are detailed in risk registers held across the organisation.

Privacy Impact Assessment

8. There are no Privacy implications from this report.

Equality and Diversity Implications

9. Any Equality and Diversity implications arising from the performance reported here will be addressed as part of the programme of work on those specific areas.

Supporting Information

- Appendix - Quarter Two 2015/16 Balanced Scorecard Performance Summary Dashboard Report and Corporate Risk Dashboard

Contact Points

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Background Papers

In the opinion of the proper officer (in this case the Director of Commercial and Change) there are no background papers relating to the subject matter of this report.